

## **General Terms and Conditions Relating to Events**

These General Terms and Conditions (GTC) govern the legal relationship existing between the GDI Gottlieb Duttweiler Institute (the Event Organizer) and its customers (the Participants) in relation to all agreements concluded between the parties. Any provisions by a Participant that are in conflict with these GTC are hereby explicitly excluded.

### **Conclusion of an agreement via [www.gdi.ch](http://www.gdi.ch)**

By submitting an order via [www.gdi.ch](http://www.gdi.ch), the Participant makes a legally binding offer to conclude an agreement. The agreement is concluded when the Event Organizer accepts this offer by sending an order confirmation by e-mail or by post. By submitting the order, the Participant materially acknowledges the GTC.

### **Participation fee**

The fee has to be paid in advance. The price depends on the number of participants registered together from the same firm. Any further participants subsequently registered from the same firm are billed separately. Participants registering two weeks or less before the event can only pay by credit card. Food & beverages are included [except for seminars which don't take place at GDI].

### **Changes to the programme**

The programme is subject to change. If an event does not take place, fees are refunded. Further claims are ruled out.

### **Cancellation**

If you are unable to attend, please let us have your cancellation in writing.

- Evening events: by cancellations received no later than five full working days before the event, we will reimburse the full fee.
- Conferences and seminars: by cancellations received until thirty days before the event, we will reimburse the full participation fee. After this term and until five full working days prior to the event we will charge 75% of the fee. In case of later cancellations we will charge the full participation fee.

A substitute participant is always welcome.

### **Payment**

The Event Organizer reserves the right to charge interest of 7% on arrears of payment effective as from expiry of the term of payment. The Event Organizer reserves the right to execute large orders only against advance payment. Payment is effected against invoice, or can be made by credit card. Visa and Mastercard are accepted.

### **Data protection**

With regard to the gathering, processing and utilization of personal data, the Event Organizer and any third party mandated by the Event Organizer to handle data management shall comply with the provisions of Swiss data protection legislation.

### **Applicable law/place of jurisdiction**

All obligations resulting from this contractual relationship are subject to Swiss law. The exclusive place of jurisdiction is Zurich.